



VACANCY

REFERENCE NR	:	VAC01336/22
JOB TITLE	:	Consultant Functional Application Support (FAS)
JOB LEVEL	:	D1
SALARY	:	R 531 759 – R 797 639
REPORT TO	:	Senior Manager: Functional Application Support
DIVISION	:	Application Development and Maintenance
DEPT	:	IFASS DOD
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	3 years Fixed term contract (Internal & External)

Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Areas

To ensure a Financially stable environment. Provide Business Advisory Services. Oversee and Provide Functional Application Support service. Implement functional system enhancements / changes in accordance with client request. Provide Integrated Management information support solutions to clients and management. Pro-actively manage risks that might affect SITA's performance and delivery to clients.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in an ICT related field or equivalent qualification - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6. Candidates with Grade 12 that have 7 – 8 years Functional Application Support experience on the Department of Defence (DOD) Operational Support Information System (OSIS) may apply.

Experience: 7 - 8 years Functional Application Support experience on a specific DOD Logistic, HR, FIN or HI application.

Technical Competencies Description

Knowledge & Skills: Has a thorough knowledge of business aspects of the application(s) and of technical aspects of the application system(s) as well as the hardware and software environment in which they run. Knowledge of the organisation's policy framework, management structures and reporting procedures for all aspects of the Functional Application Support environment. Thorough knowledge of product and solution development; systems integration; user and functional system testing; government strategies, intergovernmental relations and entity relationship diagrams will be required. Has experience of working on projects and of communicating with users on technical issues. Applicant should possess good problem-solving ability in order to resolve application problems quickly, cost-effectively and to work under pressure. Understanding of the relationship between time, quality and cost of work produced and the ability to manage the time/quality/cost relationship. Ability to communicate the time/quality/cost

relationship to clients, subordinates and the ability to estimate jobs. Understanding of software configuration management. Demonstrates good oral and written communication skills. OSIS Information System experience will be an advantage.

The successful candidate should also possess the following behavioural competencies: Leadership ability, customer service orientated, innovative, team player, pro-active, diligent worker, process orientated and punctual.

Other Special Requirements

N/A.

How to apply

Kindly forward your CV to: Puleng.recruitment@sita.co.za

Closing Date: 17 November 2021

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicant`s documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV`s sent to incorrect email address will not be considered